STUDENT SUPPORT SERVICES HELPS SCC STUDENTS SUCCEED!

78% of Student Support Services participants enrolled for the Fall 2015 semester returned to SCC for the Fall 2016 semester.

88% of Student Support Services participants who enrolled in 2015-16 are in good academic standing.

47% of Student Support Services students who enrolled in 2012 have graduated and 50% have transferred to a four-year institution.



"The advisors in this program have given me tremendous support that has helped me make progress towards my automotive systems technology degree while also starting a small business. All eligible SCC students should

participate in SSS... it is a life changer and will help you achieve your goals."

—Stanley Kingsberry



SSS students whitewater rafting on the Nantahala River.

Mission Statement

The Student Support Services program at SCC is committed to the empowerment of its participants to achieve success through:

- · Accessible and effective services
- Supportive and caring staff
- Quality advising and teaching
- Responsive counseling
- Student advocacy

We strive to offer these services in the spirit of positive and friendly community.



The SSS Gardening Club has a plot at Cullowhee Community Garden. Fifty percent of what is grown is donated to provide hunger relief and the remaining produce is available to club members.



SSS students visiting the Biltmore Estate during the holidays.

STUDENT SUPPORT SERVICES

Student Support Services (SSS) assists students in achieving their goal of graduating from SCC and/or transferring to a senior institution. This program supports students in dealing effectively with all aspects of college life. Services are provided free for students who meet eligibility requirements.

Student Support Services
Jackson Campus • Oaks Hall, Lower Level
447 College Drive, Sylva, NC 28779
828.339.4420 or 800.447.4091 ext. 4420
sss@southwesterncc.edu
www.southwesterncc.edu/sss



Mark Ellison
Director/Career Technologies Co-Advisor
828.339.4229
m_ellison@southwesterncc.edu



Laurie Butler Health Sciences Co-Advisor 828.339.4231 laurie@southwesterncc.edu



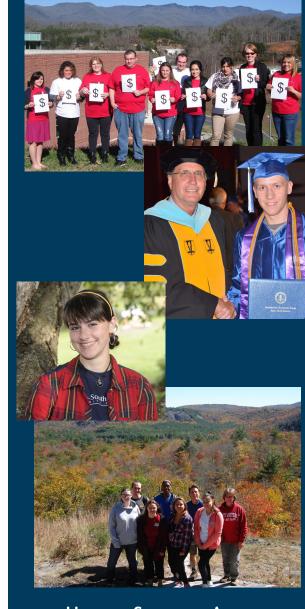
Mary Lockey
Intake Coordinator/
College Transfer Advisor
828.339.4198
m_lockey@southwesterncc.edu



Susan Bradshaw
Administrative Assistant
828.339.4420
s_bradshaw@southwesterncc.edu



Student Support Services



HELPING STUDENTS ACHIEVE
THEIR ACADEMIC GOALS



Academic Co-Advising

Each student enrolled in the Student Support Services (SSS) Program is assigned an academic co-advisor who will work closely with students and his/her curriculum advisor to support their success as a student at SCC. SSS will be the primary advisor for college transfer students.

Financial Literacy & Scholarship Workshops

We offer financial literacy and scholarship workshops to help students strengthen their financial foundation. Literacy programs focus on helping students make financial decisions that promote short and long term financial wealth and stability. Scholarship workshops are designed to help students secure the maximum amount of financial aid and scholarships.

Tutoring

Students who are struggling with course material and need extra assistance to be successful can apply for a tutor through the SSS office. SCC's Tutor Program has earned International Tutor Program Certification through the College Reading and Learning Association (CRLA). Students are tutored in individual or small group sessions that meet weekly for the semester. This service is free for all students enrolled in curriculum courses. SSS students may receive up to 5 hours of tutoring each week.

Transfer Initiatives

The SSS program helps students transfer to a four-year college or university. Through transfer seminars and the ACA 122 course, students receive assistance in exploring career interests, filling out admissions applications and arranging visits to various college campuses.

Supplemental Grant Aid

Supplemental Grant Aid is offered to students who are in their first two years of college and who are also receiving Pell Grants. This aid helps defray the costs of attending college. Funds are limited; therefore, awards are made based on student essays, participation in financial literacy/scholarship workshops and overall program involvement.

Referral Services (connections to outside agencies)

Referrals to other college offices, as well as community agencies, will be made to help students meet personal, academic and financial needs.

Academic, Personal and Career Counseling

An opportunity for academic, personal and career counseling is provided to each student in the program. Topics include academic status, study skills, adjustment to college life, career planning and other personal concerns.

Resource Loan Program

Various personal and academic resources and tools are available (on loan) to students. Popular items include: calculators and personal development DVDs.



This is a voluntary program available to eligible students interested in achieving their goals of graduating or transferring in a three to four year time frame. Eligibility for SSS is based upon students demonstrating a need for academic support and then at least <u>one</u> of the following criteria:

- Be a first-generation college student (parents or guardians do not have a bachelor's degree)
- · Meet income eligibility requirements
- Have a documented disability

To be considered for services, a student must be enrolled in college for the first time during the current academic year and have the required minimum college placement test scores.

Once accepted into the program, students participate for as long as necessary to meet their educational goals. The only requirement necessary to continue receiving services is to remain an active participant in the program.

The Southwestern Community College Student Support Services program defines an active participant as a student having five SSS contacts per semester for the first year in the program and three contacts per semester the second and subsequent years in the program.



SSS is a Federally funded TRIO Program that provides over \$1 million to increase SCC student retention, transfer, and graduation rates.

Academic Programs at SCC

Southwestern Community College offers more than 70 degree, diploma and certificate programs designed to satisfy a wide range of interests. Students may choose day, evening or online programs varying in length from one to six semesters. Southwestern is committed to preparing students for employment or transfer to a four-year institution. Student Support Services advisors refer to the SCC academic catalog to help students plan a course of study.

COLLEGE SERVICES

Career Services

- Career Planning
- Cooperative Education
- Job Search/Placement
- Job Skills

Developmental Education

- Academic Skills Strengthening
- Computerized Instruction
- Learning Assistance Center (LAC)

Financial Aid

- Grants
- Scholarships
- Loans
- Work Study

Veterans

- Certification Counseling
- Financial Assistance

CAMPUSES & CENTERS

Jackson Campus: 828.339.4000 • 800.447.4091

Macon Campus: 828.306.7001

Public Safety Training Complex: 828.306.7041

Swain Center: 828.366.2000

REQUEST INFORMATION ABOUT STUDENT SUPPORT SERVICES

If you meet the eligibility requirements for the Student Support Services program we look forward to working with you to help you achieve your academic goals.

You are eligible for SSS if you have the minimum required placement test scores in reading, writing and arithmetic; are enrolled in college for the first time during the current academic year; and you are either a first generation college student (neither parent or guardian has a four-year degree), meet income eligibility guidelines or have a documented disability. Contact SSS to determine if you are eligible.

To schedule a meeting with an SSS advisor to learn more about the program, please provide your contact information and return this form to the SSS office.

Name:
SCC Student ID #:
Degree program:
Cell phone:
Home phone:
mail:
am available to meet (days/times):

Return to Student Support Services in Oaks Hall.