The Tutor Review is a publication from the Student Support Services Office. SSS is a federally funded TRIO program providing over one million dollars to support student success at Southwestern Community College.

Student Support Services
Southwestern Community College
447 College Drive
Sylva, NC 28779
www.southwesterncc.edu/sss

The Tutor Program Challenge
To actively engage students in their learning and to tutor students in such a manner that they eventually become confident, independent learners.
A Special Thanks to Our Tutors

Karen Adams  Debra Dills  Everett Parris
Sherri Barborich  Alva Duke  Carly Pearson
Denise Barton  Samantha Greene  Carol Scott
Chris Beasley  Pam Hardin  Riley Shannon
Michael Bruce  Jessica Hightower  Winnie Virga
Annette Capriotti  Tessy Izquierdo  Virginia Weaver
Sarah Carothers  Eileen Kessler  George Whisnant
Russell Conover  Shay Marceau  Kendall Wilson
Brailley Derreberry  Karen Martin  Zihao Zhu
Derek Palo

Tutor Training Day ~ Fall 2012

Another round of applause for SCC’s Tutor Program Tutors! I am so fortunate to work with such a professional and devoted group of individuals.

As tutors, your hard work, dedication and enthusiasm does not go unnoticed. However, I believe you do not help students for the recognition, awards or compensation. Rather, I witness many of you celebrating along with your students as they see the light bulb come on for the first time, improve an exam grade, or finally connect what they are studying with a real life concept. This is the reward you look forward to!

You offer an engaging and effective environment—one in which students can ask questions, discuss solutions, explore alternatives, better understand concepts and strengthen their knowledge of course material. Your tutoring sessions incorporate discussions, questions, and various activities which promote self-direction. You recognize that this process helps students not only gain a deeper understanding of the subject, but builds self-confidence as well.

As tutors, you realize the importance of helping students become independent learners and sound critical thinkers. You provide effective study skills and offer various strategies so they may become successful students. Hopefully, these students will carry the strategies and concepts you convey into their eventual careers.

In addition to the hours you devote to tutoring, you also spend a great deal of time in training, reading and studying tutoring materials, reviewing course content, touching base with instructors, observing classes, and preparing to help the students who seek out assistance. You are an essential component of the academic resources SCC provides students and you are truly appreciated.

With deep admiration and gratitude,

Laurie

TUTOR STATISTICS  Fall Semester ~ as of November 15, 2012

Number of Tutoring Relationships..............................................220
Number of Tutoring Hours.........................................................1,770*
Tutoring Expenditures  including training .................................$17,793

* Individual student hours; does not account for group work
Fall Semester All-Day Tutor Training ~ August 17th

- Program Overview ~ Ethical Standards ~
  Do’s & Don’ts ~ Six Habits of Highly Effective Tutors
- Session Structure in 4 Steps
- Tutor Planner, Forms and Helpful Handouts ~
  Time/Log Sheets ~ Scenarios
- Effective Note Taking
  Presenter: Dr. Barbara Putnam, Dean of Arts & Sciences
- Questioning Techniques and Tutoring Scenarios

Semester Training Workshops

**Difficult Tutoring Situations**
Presenter: Laurie Butler, Tutor Coordinator

**To Infinity...and Beyond: Assisting Students through the Developmental Math Modules**
Presenter: Mary Bradley, Developmental Math Instructor

**To See What We Think: An Analytical Approach to Tutoring Writing**
Presenter: Jennifer Hippensteel, Writing Across the Curriculum Coordinator

**Encouraging Independence in Learning**
Presenter: Cristina Korb, WCU Graduate Student, Former SCC Tutor & LAC Consultant

**Working with ESL Students**
Presenters: Russell Conover and Eileen Kessler, SCC Tutors

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Evaluation Comments from Student Tutees

“I had a very positive experience with tutoring. [My tutor] was very patient and enthusiastic about the subject. He worked his tutoring style around my needs and taught me how to think for myself. Since tutoring, I have become progressively more confident in taking my tests. Tutoring has improved my grade.”

“[My tutor] was amazing; kind and very supportive and went above and beyond to make me feel comfortable and assist me on any questions. Chemistry is a challenging subject but she kept me encouraged with her positive attitude.”

“Great ability to teach the material in a new way! [My tutor] encouraged me to think and problem solve, when I was not sure about a concept.”

“There really is not anything I would change. I have had a tutor every semester in one subject or another and my experience has been great.”

“I really enjoyed working with my tutor. He gave me feedback on my note taking, and questioned me on what I was learning. He always had a positive attitude and tried to explain things in multiple ways if I didn’t understand them right away.”
# Meet our NEW Tutors

<table>
<thead>
<tr>
<th>Name</th>
<th>Major</th>
<th>Subject Specialties</th>
</tr>
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<tbody>
<tr>
<td>Karen Adams</td>
<td>Medical Office Administration</td>
<td>Microsoft Office Suite, Medical Office Courses, Developmental Math</td>
</tr>
<tr>
<td>Denise Barton</td>
<td>Health Information Technology</td>
<td>Medical Coding</td>
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<tr>
<td>Chris Beasley</td>
<td>College Transfer</td>
<td>Mathematics</td>
</tr>
<tr>
<td>Michael Bruce</td>
<td>AA, Web Design, Mobile Development</td>
<td>Computer Programming</td>
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<tr>
<td>Annette-Marie Capriotti</td>
<td>Medical Laboratory Technology</td>
<td>The Sciences</td>
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<tr>
<td>Debra Dills</td>
<td>Accounting</td>
<td>Accounting, Spreadsheets</td>
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<tr>
<td>Jessica Hightower</td>
<td>College Transfer</td>
<td>Mathematics</td>
</tr>
<tr>
<td>Shay Marceau</td>
<td>Robotic Engineering — College Transfer</td>
<td>Mathematics, Physics</td>
</tr>
<tr>
<td>Derek Palo</td>
<td>Computer Engineering Technology - College Transfer</td>
<td>Mathematics</td>
</tr>
<tr>
<td>Riley Shannon</td>
<td>Civil Engineering/Surveying</td>
<td>Mathematics</td>
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<tr>
<td>Virginia Weaver</td>
<td>College Transfer</td>
<td>Statistics, French, Biology</td>
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<tr>
<td>Kendall Wilson</td>
<td>Medical Sonography</td>
<td>Sonographic Courses</td>
</tr>
<tr>
<td>Zihao Zhu</td>
<td>College Transfer</td>
<td>Mathematics, Physics</td>
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