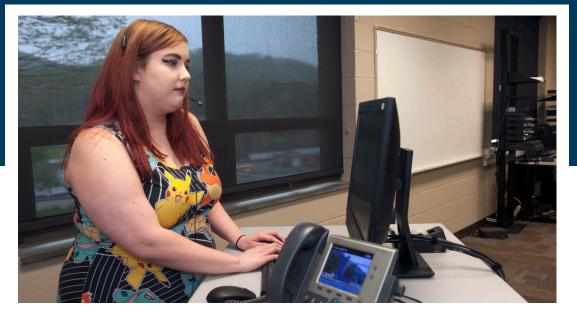
## **Information Technology - Support**

Career Technologies







## ABOUT THIS FIELD

The Information Technology (IT) curriculum prepares graduates for employment in the technology sector as designers, testers, support technicians, system administrators, developers or programmers who use computer software and\or hardware to design, process, implement and manage information systems in specialties such as database services, security, business intelligence, healthcare informatics and others depending on the technical path selected within this curriculum.

The Software and Web Development Track of the Information Technology Curriculum focuses on creating software and web based applications.

## WHAT YOU'LL STUDY

Course work includes development of a student's ability to create, store, communicate, exchange and use information to solve technical issues related to information support and services, interactive media, network systems, programming and software development, information security and other emerging technologies based on the selected area of study.



## WHAT YOU CAN DO

Employment opportunities include designers, administrators or developers in the areas of software and web applications, websites, web services and related areas of distributed computing.



## **PROGRAM START DATES:** Fall or Spring Semester

FOR MORE INFORMATION CONTACT: Scott Cline, Program Coordinator

- scline@SouthwesternCC.edu
- 828.339.4494

# **Information Technology - Support**

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## **CLASSES YOU'LL NEED TO TAKE**

### SUPPORT DIPLOMA - D25590S

Total Semester Hour Credits: 37

FALL SEMESTER 1												
Prefix	Number	Title	Class	Lab	Clinical	Credit						
ACA	111	College Student Success	1	0	0	1						
CIS	110	Introduction to Computers	2	2	0	3						
CTI	110	Web, Pgm, & DB Foundation	2	2	0	3						
CTS	115	Info Sys Business Concepts	2	2	0	3						
CTS	120	Hardware/Software Support	2	3	0	3						
NOS	110	Operating System Concepts	2	3	0	3						
Choose one of the following:												
ECO	251	Principle of Microeconomics	3	0	0	3						
PSY	118	Interpersonal Psychology	3	0	0	3						
PSY	150	General Psychology	3	0	0	3						
		Totals	14	12	0	19						
SPRING SEMESTER 1												
COM	120	Intro to Interpersonal Comm.	3	0	0	3						
CTI	120	Network & Sec Foundation	2	2	0	3						
CTI	141	Cloud & Storage Concepts	1	4	0	3						
CTS	155	Tech Support Functions	2	2	0	3						
CTS	250	User Support & Software Eval	2	2	0	3						
NOS	130	Windows Single User	2	2	0	3						
		Totals	12	12	0	18						

### SUPPORT CERTIFICATE -C25590S, C25590SP\*

Total Semester Hour Credits: 12

### FALL SEMESTER 1

CTS	115	Info Sys Business Concepts	2	2	0	3				
CTS	120	Hardware/Software Support	2	3	0	3				
		Totals	4	5	0	6				
SPRING SEMESTER 1										
CTS	155	Tech Support Functions	2	2	0	3				
CTS	250	User Support & Software Eval	2	2	0	3				
		Totals	4	4	0	6				

\* This certificate or pathway is offered to high school students through the Career & College Promise initiative. Please refer to the Career & College Promise page in the SCC Catalog for additional information.